

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
JANUARY 2020**

Madison County Road Department

Reporting Dates 01/01/20 through 01/31/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24032	04/03/17 01/09/20	Request Schedule Closed	Durations 1,011.0 S-to-C 1,001.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl	Lake Crest Pl District 3
24035	04/03/17 01/08/20	Request Schedule Closed	Durations 1,010.0 S-to-C 1,001.0 O-to-C	Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl	Lake Crest Pl District 3
24344	05/15/17 01/17/20	Request Schedule Closed	Durations 977.0 S-to-C 959.0 O-to-C	Drainage Medium Priority Drain pipe is washing out between houses possible sink hole. This pipe is leading to the lake	Brown, Shirley Engineering	Ford, Sheldon Bridge Water Dr	Bridge Water Dr District 4
24890	08/15/17 01/29/20	Request Schedule Closed	Durations 897.0 S-to-C 867.0 O-to-C	Culvert Repair Medium Priority Culvert that goes under the road in between these two addresses has rusted out	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr	Munich Dr District 3
25306	11/17/17 01/13/20	Request Schedule Closed	Durations 787.0 S-to-C 773.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be repaired 2 cross drains markes with cones where eroding the road	Brown, Shirley Road Maintenance	Pope Cedar Hill Rd	Cedar Hill Rd District 3
25853	03/23/18 01/14/20	Request Schedule Closed	Durations 662.0 S-to-C 647.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jones Harris Rd	Harris Rd District 4
27281	10/30/18 01/22/20	Request Schedule Closed	Durations 449.0 S-to-C 426.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Barnthouse, Todd Munich Dr	Munich Dr District 3

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27416	12/03/18 01/13/20	Request Schedule Closed	Durations 406.0 S-to-C 392.0 O-to-C	Sink Hole Medium Priority Sinkhole has a stick in it with a pink flag between houses	Brown, Shirley Road Maintenance	Caller Belle Terre Dr Belle Terre Dr District 3
27562	01/08/19 01/13/20	Request Schedule Closed	Durations 370.0 S-to-C 356.0 O-to-C	Road Shoulder Medium Priority Needs clay gravel on the shoulders of the road since paving has been completed.	Brown, Shirley Road Maintenance	Quick, Barbara Quail Rd Quail Rd District 5
27632	01/18/19 01/17/20	Request Schedule Closed	Durations 364.0 S-to-C 346.0 O-to-C	Sink Hole Medium Priority Sink hole in front yard and along fence in backyard	Brown, Shirley Road Maintenance	Peterman, John Channing Circle Channing Cir District 4
27633	01/18/19 01/17/20	Request Schedule Closed	Durations 364.0 S-to-C 346.0 O-to-C	Sink Hole Medium Priority Sink hole in backyard, near corner drainage pipe	Brown, Shirley Engineering	Tran, Louie August bend August Bend District 2
27773	02/13/19 01/13/20	Request Schedule Closed	Durations 334.0 S-to-C 320.0 O-to-C	Culvert Installation Medium Priority 376 & 466 Old Yazoo City Rd need culvert replaced	Brown, Shirley Road Maintenance	Jerome, David Old Yazoo City Rd Old Yazoo City Rd District 4
27774	02/13/19 01/14/20	Request Schedule Closed	Durations 335.0 S-to-C 320.0 O-to-C	Culvert Installation Medium Priority Need culvert installed; already staked, Cutomer will install temporary culvert and call when ready for permanent installation.	Brown, Shirley Road Maintenance	Hart, Cory 1494 Livingston Vernon Rd Livingston Vernon Rd District 4
27989	03/25/19 01/16/20	Request Schedule Closed	Durations 297.0 S-to-C 280.0 O-to-C	Drainage Medium Priority Ditch is not draining	Brown, Shirley Road Maintenance	Mrs, Andreau 183 Church Rd Church Rd District 4

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28006	03/25/19 01/15/20	Request Schedule Closed	Durations 296.0 S-to-C 280.0 O-to-C	Road Condition Medium Priority Road needs road work, road is eroding	Brown, Shirley Road Maintenance	Herring, Tera North Livingston Rd North Livingston Rd District 2
28036	03/27/19 01/09/20	Request Schedule Closed	Durations 288.0 S-to-C 278.0 O-to-C	Culvert Repair Medium Priority Culvert that's at the entrance of Stillhouse Creek is collasing on Stillhouse Creek Dr	Brown, Shirley Road Maintenance	Vance, Derrick Stillhouse Creek Dr Stillhouse Creek Dr District 3
28066	04/01/19 01/21/20	Request Schedule Closed	Durations 295.0 S-to-C 273.0 O-to-C	Drainage Medium Priority Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past	Brown, Shirley Road Maintenance	Nelson, Velma Center St Center St District 3
28096	04/04/19 01/06/20	Request Schedule Closed	Durations 277.0 S-to-C 270.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	B, Balley 4966 Hwy 16 E 4966 Hwy 16 E District 5
28098	04/05/19 01/10/20	Request Schedule Closed	Durations 280.0 S-to-C 269.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced at driveway per Vidal. Culvert is broken.	Brown, Shirley Road Maintenance	Johnson, Mitchell Distrbution Drive Distrbution Drive District 3
28100	04/05/19 01/07/20	Request Schedule Closed	Durations 277.0 S-to-C 269.0 O-to-C	Road Condition Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Weathersby, Max 121 Middlefield Dr 121 Middlefield Dr District 1
28115	04/08/19 01/16/20	Request Schedule Closed	Durations 283.0 S-to-C 266.0 O-to-C	Ditching Medium Priority Road needs dirching due to road flooding close to Ratliff Ferry Rd end	Brown, Shirley Road Maintenance	Unknown Lone Pine Rd Lone Pine Rd District 5

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28119	04/08/19 01/14/20	Request Schedule Closed	Durations 281.0 S-to-C 266.0 O-to-C	Drainage Medium Priority Need dig out repaired rom pipe blow out.	Brown, Shirley Road Maintenance	Jones, Marie Rose 115 Channing Cir Channel Cir District 1
28225	04/23/19 01/13/20	Request Schedule Closed	Durations 265.0 S-to-C 251.0 O-to-C	Road Condition Medium Priority Culvert under the road on Church Rd onto Sam Bouldin Rd is is caved in. needs replaced, causing flooding on his property	Brown, Shirley Road Maintenance	Bouldin, Michael Church Rd Church Rd District 4
28234	04/23/19 01/14/20	Request Schedule Closed	Durations 266.0 S-to-C 251.0 O-to-C	Culvert Repair Medium Priority Driveway damaged near hydrant, said the dirt/gravel has washed away	Brown, Shirley Road Maintenance	Smothers, Andrea Lubertha Rd Lubertha Rd District 3
28249	04/24/19 01/24/20	Request Schedule Closed	Durations 275.0 S-to-C 250.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Tena B Lovelace Ln Lovelace Lane District 5
28266	04/26/19 01/13/20	Request Schedule Closed	Durations 262.0 S-to-C 248.0 O-to-C	Culvert Repair Medium Priority Water from neighbors' yard cause wash out on right side of his driveway after the hard rains we had. He wants someone to call him b	Brown, Shirley Road Maintenance	Mandel, Dave Beaufort Circle Beaufort Cir District 4
28273	04/29/19 01/22/20	Request Schedule Closed	Durations 268.0 S-to-C 245.0 O-to-C	Ditching Medium Priority Ditch is washing out	Brown, Shirley Road Maintenance	Fulcher, Jason Hunters Cv Hunters Cv District 4
28278	04/29/19 01/23/20	Request Schedule Closed	Durations 269.0 S-to-C 245.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up and has collaped, and washed out into big holes	Brown, Shirley Road Maintenance	Abernathy, Summer Abernathy Rd Abernathy Rd District 4

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28294	04/29/19 01/22/20	Request Schedule Closed	Durations 268.0 S-to-C 245.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Powell, Dane Stokes Rd	Stokes Rd District 3
Just purchase this property, and culvert is in bad condition							
28347	05/06/19 01/10/20	Request Schedule Closed	Durations 249.0 S-to-C 238.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hightower, Eddie Magnolia St	Magnolia St District 3
When the road was paved a couple of years ago, they left a big dropp off from the road to the driveway							
28356	05/06/19 01/23/20	Request Schedule Closed	Durations 262.0 S-to-C 238.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bridgeman, Kittie Ransburg Road	Ransburg Rd District 4
Needs repair							
28390	05/08/19 01/09/20	Request Schedule Closed	Durations 246.0 S-to-C 236.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Folmar, Betsy Dover Ln	Dover Ln District 3
Culvert, and ditches needs cleaning out, causing flooding problems onto property							
28401	05/08/19 01/24/20	Request Schedule Closed	Durations 261.0 S-to-C 236.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rayner, JoAnna Hidden Crest	Hidden Crest District 1
Culvert that is on the corner has broken off							
28402	05/08/19 01/09/20	Request Schedule Closed	Durations 246.0 S-to-C 236.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Palmer, Richard Hawks Nest Cv	Hawks Nest Cove District 2
Having drainage problems at the driveway							
28405	05/09/19 01/28/20	Request Schedule Closed	Durations 264.0 S-to-C 235.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shockley, Bill Endris Rd	Endris Rd District 4
Culvert washed out across the road							

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28407	05/09/19 01/16/20	Request Schedule Closed	252.0 S-to-C 235.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Osten, Al Caroline Blvd	Caroline Crossing District 4
Culvert stopped up across Caroline Crossing to French Branch							
28416	05/10/19 01/23/20	Request Schedule Closed	258.0 S-to-C 234.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Luckey, Roxanne Yandell Rd	Yandell Rd District 1
has a drainage issue in front of her house that is causing flooding in front of her house							
28420	05/13/19 01/14/20	Request Schedule Closed	246.0 S-to-C 231.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Simpson, Doug Harris Subdivision Rd	Harris Subdivision Rd District 4
Road caving in due to pipe needs to be placed, where the City of Flora has an water line that need to be moved							
28442	05/14/19 01/17/20	Request Schedule Closed	248.0 S-to-C 230.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wilkes, Homer North Livingston Rd	North Livingston Rd District 3
Ditching needs done across from this address to stop flooding							
28457	05/15/19 01/16/20	Request Schedule Closed	246.0 S-to-C 229.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Green, Sara Ashbrooke Blvd	Ashbrooke Blvd District 3
Road needs repair.							
28477	05/17/19 01/16/20	Request Schedule Closed	244.0 S-to-C 227.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Lucky, Thomas Yandell Rd	Yandell Rd District 1
Culvert is stopped up at this address, causing flooding problems							
28501	05/20/19 01/27/20	Request Schedule Closed	252.0 S-to-C 224.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd	Harbor Rd District 1
Culvert has caved in, also needs gravel on the top and bottom							

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28526	05/22/19 01/23/20	Request Schedule Closed	Durations 246.0 S-to-C 222.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Branson, Richard Cobbsville Dr	Cobbsville Dr District 5
Needs rip rap where gravel washed away							
28547	05/24/19 01/17/20	Request Schedule Closed	Durations 238.0 S-to-C 220.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Avin McHarris Road	Mcharris Rd District 3
Culverts at bridge are too small and the last time it rained the water almost got into his house							
28559	05/28/19 01/24/20	Request Schedule Closed	Durations 241.0 S-to-C 216.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Trell, Drew Oak Trail	Oak Trail District 1
Needs end of driveway repaired; has washed out							
28607	05/30/19 01/29/20	Request Schedule Closed	Durations 244.0 S-to-C 214.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Donalson, Lee Rouser Rd	Rouser Rd District 3
Needs culvert replaced; it is metal and worn out							
28623	06/03/19 01/06/20	Request Schedule Closed	Durations 217.0 S-to-C 210.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jordan, Katherine Cedar Green Dr	Cedar Green Dr District 4
One side of the road is deteriorating bad							
28687	06/11/19 01/16/20	Request Schedule Closed	Durations 219.0 S-to-C 202.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Schaud, Charles Old Rice Rd	Old Rice Rd District 1
Needs ditching work done							
28704	06/12/19 01/28/20	Request Schedule Closed	Durations 230.0 S-to-C 201.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Myers, Ben 140 Windy Hill	Windy Hill Dr District 4
Problem is on Cross Wind Dr							

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28733	06/17/19 01/23/20	Request Schedule Closed	Durations 220.0 S-to-C 196.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Phillips, Leon 149 Lottville Rd Lottville Rd District 5
28755	06/19/19 01/10/20	Request Schedule Closed	Durations 205.0 S-to-C 194.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it.	Brown, Shirley Road Maintenance	Penn, Kent Old Yazoo City Rd Old Yazoo City Rd District 4
28770	06/21/19 01/10/20	Request Schedule Closed	Durations 203.0 S-to-C 192.0 O-to-C	Drainage Medium Priority Erosion problem with pipe under road	Brown, Shirley Road Maintenance	Frame, Tim 121 Beaufort Cir Beaufort Cir District 4
28794	06/25/19 01/06/20	Request Schedule Closed	Durations 195.0 S-to-C 188.0 O-to-C	Culvert Repair Medium Priority Culvert is messed up due to the motorgrader	Brown, Shirley Road Maintenance	Howard, Collie Truitt Rd Truitt Rd District 5
28810	06/26/19 01/14/20	Request Schedule Closed	Durations 202.0 S-to-C 187.0 O-to-C	Curb/Gutter Medium Priority Needs repair at end of driveway..hole in concrete drive	Brown, Shirley Road Maintenance	Pender, Sylvia SpringWater Cove Spring Water Cv District 1
28820	06/26/19 01/17/20	Request Schedule Closed	Durations 205.0 S-to-C 187.0 O-to-C	Road Condition Medium Priority Need Road Repaired	Brown, Shirley Road Maintenance	Buck, Christine 347 Jubilee Rd Jubilee Rd District 4
28863	07/02/19 01/09/20	Request Schedule Closed	Durations 191.0 S-to-C 181.0 O-to-C	Culvert Repair Medium Priority End of road needs repair at the culvert...gravel	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive Laura Dr District 4

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28867	07/02/19 01/10/20	Request Schedule Closed	192.0 S-to-C 181.0 O-to-C	Culvert Repair Medium Priority Needs longer culvert	Brown, Shirley Road Maintenance	Wilder, DeAngelo Laura Drive	Laura Dr District 4
28870	07/02/19 01/16/20	Request Schedule Closed	198.0 S-to-C 181.0 O-to-C	Road Condition Medium Priority Need entrance of the road repaired and need gravel on culvert at 1064	Brown, Shirley Road Maintenance	Whisenton, Jeanette 1064 Old Jackson Rd	Laura Dr District 4
28872	07/02/19 01/07/20	Request Schedule Closed	189.0 S-to-C 181.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Robinson, Mark 267 Abernathy Rd	Abernathy Rd District 4
28878	07/02/19 01/17/20	Request Schedule Closed	199.0 S-to-C 181.0 O-to-C	Side Walk Medium Priority backfill and pull up 2 sections of sidewalk and replace.	Brown, Shirley Road Maintenance	Engineering Dept Chesney Court	Chesney Ct
28910	07/10/19 01/13/20	Request Schedule Closed	187.0 S-to-C 173.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Curry, Claude 864 Sharon Rd	Sharon Rd District 5
28914	07/11/19 01/16/20	Request Schedule Closed	189.0 S-to-C 172.0 O-to-C	Culvert Repair Medium Priority Need culvert unstopped	Brown, Shirley Road Maintenance	Bailey, Jeff 470 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
28922	07/11/19 01/27/20	Request Schedule Closed	200.0 S-to-C 172.0 O-to-C	Culvert Repair Medium Priority Need cross drain replaced	Brown, Shirley Road Maintenance	Miller, Levi 131 Harris Rd	Harris Rd District 4

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28933	07/15/19 01/17/20	Request Schedule Closed	186.0 S-to-C 168.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mulherrin Drive	Mulherrin Dr District 4
Inlet near 121 Mulherrin Drive (at the corner of Mulherrin and Pequin Ct) needs to be cleaded out.							
28974	07/19/19 01/16/20	Request Schedule Closed	181.0 S-to-C 164.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Eastside Dr	Eastside Dr District 5
Huge lump infront of their driveway, crumble up asphalt, and hole							
29012	07/25/19 01/10/20	Request Schedule Closed	169.0 S-to-C 158.0 O-to-C	Culvert Clean Out High Priority	Brown, Shirley Road Maintenance	Hornback, John French Branch	French Branch District 4
At the corner of French Branch and Caroline Crossing there is a cross drain that is stopped causing his front and side yard to flood. Th							
29137	08/14/19 01/06/20	Request Schedule Closed	145.0 S-to-C 138.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Spires, Cordell Kearney Park Rd	Kearney Park Rd District 4
Need to check culvert for washing							
29200	08/26/19 01/09/20	Request Schedule Closed	136.0 S-to-C 126.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Green, Kenneth Gus Green Rd	Gus Green Rd District 3
Culvert is old and rusted out, causing the ditch and property to hold standing water							
29205	08/27/19 01/10/20	Request Schedule Closed	136.0 S-to-C 125.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lyndsey, Sheryl 1605 old hwy 51	Old Hwy 51
need culvert installed							
29206	08/27/19 01/17/20	Request Schedule Closed	143.0 S-to-C 125.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jenkins, Jessica 318 Spring Creek Rd	Spring Creek Rd District 4
Need culvert clean out							

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29235	08/30/19 01/17/20	Request Schedule Closed	Durations 140.0 S-to-C 122.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Brooke Stribling Rd	Stribling Rd District 3
At the third entrance of Ashbrooke entrance, needs shoulder work done							
29251	09/04/19 01/16/20	Request Schedule Closed	Durations 134.0 S-to-C 117.0 O-to-C	Curb/Gutter Medium Priority	Brown, Shirley Road Maintenance	Flowers, Louise Brigade Ave	Brigade Ave District 3
Said the curb has separated from the driveway at her address							
29253	09/04/19 01/09/20	Request Schedule Closed	Durations 127.0 S-to-C 117.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Burchfield, Michael Old Natchez Trace	Old Natchez Trace District 5
Road washing away							
29264	09/05/19 01/13/20	Request Schedule Closed	Durations 130.0 S-to-C 116.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N	Hwy 43 N
Need culvert repaired							
29268	09/06/19 01/06/20	Request Schedule Closed	Durations 122.0 S-to-C 115.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd	Renfroe Rd District 5
Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.							
29317	09/16/19 01/14/20	Request Schedule Closed	Durations 120.0 S-to-C 105.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Burnham, Craig Carriage Ln	Carriage Ln District 2
Asphalt has broken up in front of this address, and has formed into a pot hole							
29322	09/17/19 01/24/20	Request Schedule Closed	Durations 129.0 S-to-C 104.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Hood, Mike Crescent Lake Dr	Crescent Lake Dr District 2
Two big limbs need cutting that has fallen onto another limb							

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29324	09/17/19 01/17/20	Request Schedule Closed	Durations 122.0 S-to-C 104.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd	Abernathy Rd District 4
Driveway in between these two addresses are washing out							
29331	09/18/19 01/17/20	Request Schedule Closed	Durations 121.0 S-to-C 103.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Rice, Amanda Livingston Vernon Road	Livingston Vernon Rd District 4
Needs culvert installed							
29333	09/18/19 01/17/20	Request Schedule Closed	Durations 121.0 S-to-C 103.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gates, Jimmy Fox Run Rd	Fox Run Rd District 5
Road and driveway uneven when pavement was done							
29342	09/20/19 01/16/20	Request Schedule Closed	Durations 118.0 S-to-C 101.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ware, Cobb Highland Meadow Rd	Highlands Meadow Rd District 3
Needs culvert installation.							
29354	09/23/19 01/10/20	Request Schedule Closed	Durations 109.0 S-to-C 98.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd	Sutherland Rd District 5
Culvert needs replaced, has big hole in it							
29359	09/24/19 01/22/20	Request Schedule Closed	Durations 120.0 S-to-C 97.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Wilkins, Keith 152 Seville Way	Seville Way District 3
Need drainage issued Sidewalks are collapsed curbing is separated from street. 148-154 there are no storm drains							
29377	09/26/19 01/16/20	Request Schedule Closed	Durations 112.0 S-to-C 95.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Osborne, Mike Holmes Hollow Ln	Holmes Hollow Ln District 5
Culvert, gravel has washed out							

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29384	09/26/19 01/17/20	Request Schedule Closed	113.0 S-to-C 95.0 O-to-C	Limb Cutting Medium Priority Need dam cut	Brown, Shirley Road Maintenance	Stewart, Vickie Devonshire Way	Devonshire Way District 3
29390	09/27/19 01/15/20	Request Schedule Closed	110.0 S-to-C 94.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, will staked off. Need 30ft	Brown, Shirley Road Maintenance	Lloyd, Robert Virillia Rd	Virillia Rd District 4
29399	09/30/19 01/09/20	Request Schedule Closed	101.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority Culvert has collapsed, causing water not to flow through	Brown, Shirley Road Maintenance	Stewart, Kelvin Sharon Rd	Sharon Rd District 5
29405	10/01/19 01/14/20	Request Schedule Closed	105.0 S-to-C 90.0 O-to-C	Drainage Medium Priority Drainage across from this address is stopped up	Brown, Shirley Road Maintenance	Kearnel Wingtip Cv	Wingtip Cv
29418	10/02/19 01/09/20	Request Schedule Closed	99.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced - bent on one end	Brown, Shirley Road Maintenance	Bailey, Connie Way Rd	Way Rd District 5
29423	10/02/19 01/17/20	Request Schedule Closed	107.0 S-to-C 89.0 O-to-C	Road Condition Medium Priority Needs road repairs in front of his house and possible ditching because water runs across driveway at 117 Ramage Road	Brown, Shirley Road Maintenance	Mowdy, Johnny Ramage Road	Ramage Rd District 4
29438	10/07/19 01/20/20	Request Schedule Closed	105.0 S-to-C 84.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Dawson, Robert Hwy 16 E	Hwy 16 E

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29442	10/07/19 01/06/20	Request Schedule Closed	Durations 91.0 S-to-C 84.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Ora Sharon Rd	Sharon Rd District 5
Culvert and gravel has washed away, and also at corner of Sharon Rd, and Robinson Rd							
29482	10/11/19 01/10/20	Request Schedule Closed	Durations 91.0 S-to-C 80.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Sisk, Robert 232 Sumerall Rd	Trace Harbor Rd District 1
Need road repaired							
29500	10/14/19 01/14/20	Request Schedule Closed	Durations 92.0 S-to-C 77.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Robinson, Jennifer Middlefield Dr	Middlefield Dr District 1
Bad road condition, where the bus turns around							
29506	10/15/19 01/16/20	Request Schedule Closed	Durations 93.0 S-to-C 76.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown 103 Virginia Ave	Virginia Ave District 4
Culvert stopped up							
29516	10/16/19 01/15/20	Request Schedule Closed	Durations 91.0 S-to-C 75.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Glascoc, Patricia Spring Creek Rd	Spring Creek Rd District 4
Road needs grading, also stated that the road holding water							
29519	10/17/19 01/16/20	Request Schedule Closed	Durations 91.0 S-to-C 74.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bramley, Scott Spring Road	Spring Rd District 3
Needs culvert replaced							
29526	10/18/19 01/24/20	Request Schedule Closed	Durations 98.0 S-to-C 73.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Perry, Verna Lake Castle Rd	Lake Castle Rd District 1
Culvert busted under concrete							

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29528	10/18/19 01/16/20	Request Schedule Closed	Durations 90.0 S-to-C 73.0 O-to-C	Culvert Repair Medium Priority culvert has washed out	Brown, Shirley Road Maintenance	Shepard, Pam Crawford Rd Crawford Rd District 4
29529	10/18/19 01/15/20	Request Schedule Closed	Durations 89.0 S-to-C 73.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Hart, Corey Livingston Vernon Rd Livingston Vernon Rd District 4
29530	10/18/19 01/21/20	Request Schedule Closed	Durations 95.0 S-to-C 73.0 O-to-C	Culvert Clean Out Medium Priority Culvert is covered with dirt	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Dr Lake Mannsdale Dr District 3
29535	10/21/19 01/08/20	Request Schedule Closed	Durations 79.0 S-to-C 70.0 O-to-C	Culvert Repair Medium Priority Culvert washed out under the road close to this address	Brown, Shirley Road Maintenance	Pace, Ben Cherry Hill Dr Cherry Hill Dr District 3
29536	10/21/19 01/07/20	Request Schedule Closed	Durations 78.0 S-to-C 70.0 O-to-C	Culvert Repair Medium Priority Requesting that old culvert be taken up off property, stated that it's old and don't need it there	Brown, Shirley Road Maintenance	Whittington, Steve Purvis Rd Purvis Rd District 4
29546	10/23/19 01/29/20	Request Schedule Closed	Durations 98.0 S-to-C 68.0 O-to-C	Ditching Medium Priority Says water stands in ditch just past 411 Patrick Rd; says it has no where to go	Brown, Shirley Road Maintenance	Lloyd, Bob Patrick Rd Patrick Rd District 4
29564	10/24/19 01/13/20	Request Schedule Closed	Durations 81.0 S-to-C 67.0 O-to-C	Culvert Repair Medium Priority Ditch and culvert has washed out	Brown, Shirley Road Maintenance	Land, Alvin Robinson Springs Rd Robinson Springs Rd District 3

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29577	10/28/19 01/06/20	Request Schedule Closed	Durations 70.0 S-to-C 63.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Miggins, Kembra Hwy 16 E	Hwy 16 E
29581	10/29/19 01/21/20	Request Schedule Closed	Durations 84.0 S-to-C 62.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Denson, John 694 Kearney Park Rd	Kearney Park Rd District 4
29586	10/30/19 01/24/20	Request Schedule Closed	Durations 86.0 S-to-C 61.0 O-to-C	Culvert Installation Medium Priority Need culvert under the road to stop the ditches from flooding the road	Brown, Shirley Road Maintenance	McDonald, Johnny McDonald Rd	Mcdonald Rd District 3
29587	10/30/19 01/30/20	Request Schedule Closed	Durations 92.0 S-to-C 61.0 O-to-C	Road Condition Medium Priority Road is caving in at Johnstone Subdivision entrance	Brown, Shirley Road Maintenance	Jason Gluckstadt Rd	Gluckstadt Rd District 3
29590	10/30/19 01/27/20	Request Schedule Closed	Durations 89.0 S-to-C 61.0 O-to-C	Road Condition Medium Priority He said there is a big drop off from Luebirdia to the entrance of Fall's Crossing that needs to be filled in	Brown, Shirley Road Maintenance	Totten, John Fall's Crossing	Luebirdia Ln District 3
29593	10/30/19 01/10/20	Request Schedule Closed	Durations 72.0 S-to-C 61.0 O-to-C	Culvert Repair Medium Priority Culvert has washed out	Brown, Shirley Road Maintenance	McGraw, Neal Gus Green Rd	Gus Green Rd District 3
29597	10/31/19 01/23/20	Request Schedule Closed	Durations 84.0 S-to-C 60.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditch is stopped up	Brown, Shirley Road Maintenance	Allen, Jermiah Gus Green Rd	Gus Green Rd District 3

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29598	11/01/19 01/14/20	Request Schedule Closed	Durations 74.0 S-to-C 59.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Horsman, Joe Chapel Hill Rd Chapel Hill Rd District 3
29606	11/04/19 01/08/20	Request Schedule Closed	Durations 65.0 S-to-C 56.0 O-to-C	Culvert Installation Medium Priority Requesting to have a culvert installed	Brown, Shirley Road Maintenance	McMurtry, Debra 1491 Sulphur Springs Rd Sulphur Springs Rd District 5
29612	11/04/19 01/07/20	Request Schedule Closed	Durations 64.0 S-to-C 56.0 O-to-C	Culvert Repair Medium Priority Culvert collapsed	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr Katherine Dr District 3
29616	11/04/19 01/17/20	Request Schedule Closed	Durations 74.0 S-to-C 56.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditches needs cleaning out, causing his property to flood all under his house	Brown, Shirley Road Maintenance	Myles, Anthony Lizzie Ln Lizzie Ln District 4
29619	11/04/19 01/16/20	Request Schedule Closed	Durations 73.0 S-to-C 56.0 O-to-C	Culvert Clean Out Medium Priority Need culvert unstopped	Brown, Shirley Road Maintenance	Shepherd, Ann 205 Harris Rd Harris Rd District 4
29625	11/05/19 01/16/20	Request Schedule Closed	Durations 72.0 S-to-C 55.0 O-to-C	Limb Cutting Medium Priority Limbs to be cut that hanging onto the road causing a blind spot around the curve in the bottom on Green Oak Ln	Brown, Shirley Road Maintenance	Westerfield, Bill Green Oak Ln Green Oak Ln District 1
29637	11/06/19 01/08/20	Request Schedule Closed	Durations 63.0 S-to-C 54.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditch needs cleaning out, causing the road to flood	Brown, Shirley Road Maintenance	White, Eunice Loring Rd Loring Rd District 5

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29654	11/08/19 01/10/20	Request Schedule Closed	Durations 63.0 S-to-C 52.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Kernop, Velma Rocky Hill Road	Rocky Hill Rd District 5
Across the road from 2267 Rocky Hill Rd , at 2300 Rocky Hill road the culvert is stopped up and road washes in that area when it rains.							
29695	11/15/19 01/07/20	Request Schedule Closed	Durations 53.0 S-to-C 45.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Barnes Sharon Road	Sharon Rd District 5
culvert stopped up across the street from 789 Sharon Road							
29697	11/15/19 01/21/20	Request Schedule Closed	Durations 67.0 S-to-C 45.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd	Abernathy Rd District 4
Needs culvert between 459 and 499. Said it is marked							
29701	11/18/19 01/17/20	Request Schedule Closed	Durations 60.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Coon, Mark Spring Creek Cv	Spring Creek Cv District 3
Need culvert repaired							
29702	11/18/19 01/28/20	Request Schedule Closed	Durations 71.0 S-to-C 42.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Pender, Sylvia Delvin Springs Dr	Devlin Springs Dr District 1
Need road resurfaced							
29707	11/18/19 01/17/20	Request Schedule Closed	Durations 60.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jones, Lisa Way Cir	Way Cir District 5
She has holes in her driveway. She wants to meet with someone about repair.							
29721	11/20/19 01/23/20	Request Schedule Closed	Durations 64.0 S-to-C 40.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Caller Hartfield Dr	Hartfield Dr District 3
Limb hanging over in road at this address							

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29726	11/20/19 01/15/20	Request Schedule Closed	Durations 56.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Heath, Andy Gus Green Rd	Gus Green Rd District 3
Culvert has caved all the way in, can't get onto property.							
29737	11/22/19 01/16/20	Request Schedule Closed	Durations 55.0 S-to-C 38.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Nowell, Gary Quail Hollow	Quail Hollow District 1
Needs limb pickup							
29743	11/25/19 01/23/20	Request Schedule Closed	Durations 59.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mcduffy, Earl 504 Smith Carr Rd	Smith Carr Rd District 4
Need 2 culverts installed							
29780	12/05/19 01/07/20	Request Schedule Closed	Durations 33.0 S-to-C 25.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mary 166 Brown Rd E	Brown Rd E
Need culvert replaced							
29790	12/06/19 01/14/20	Request Schedule Closed	Durations 39.0 S-to-C 24.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Vernon Way Rd	Way Rd District 5
Need culvert installed, has an old one and it's causing flooding							
29793	12/09/19 01/14/20	Request Schedule Closed	Durations 36.0 S-to-C 21.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Price, Troy Simpson Rd	Simpson Rd District 5
Road needs grading, in very bad condition with holes							
29795	12/09/19 01/21/20	Request Schedule Closed	Durations 43.0 S-to-C 21.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Morton, Rickey Quail Road	Quail Rd District 5
Needs culvert installation							

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Open Requests

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29798	12/09/19 01/15/20	Request Schedule Closed	Durations 37.0 S-to-C 21.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Huff, Shannon Casmir Dr	Casmir Dr District 3
Road needs grading, starting at Ledora all the way down							
29806	12/11/19 01/09/20	Request Schedule Closed	Durations 29.0 S-to-C 19.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fagan, Chris Dampeer Rd	Dampeer Rd District 5
Needs culvert installed on new property, one was there when he bought property but it's old and causing flooding							
29809	12/12/19 01/17/20	Request Schedule Closed	Durations 36.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rogers, Ron Lake Crest Place	Lake Crest Pl District 3
Culvert under road in front of his address is collapsing							
29812	12/12/19 01/13/20	Request Schedule Closed	Durations 32.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hamblin, Ollie Lone Pine Road	Lone Pine Rd District 5
Needs culvert replaced; we came out today to clean out his culvert but it was collapsed and needs to be replaced; he said a road work							
29813	12/13/19 01/15/20	Request Schedule Closed	Durations 33.0 S-to-C 17.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Banks, Cleo McDonald Rd	McDonald Rd District 3
Need culvert installed							
29815	12/16/19 01/17/20	Request Schedule Closed	Durations 32.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Howard, Bill Virilia Road	Virilia Rd District 4
Needs culvert installed; wants a long culvert. He will buy the extra culvert.							
29818	12/16/19 01/16/20	Request Schedule Closed	Durations 31.0 S-to-C 14.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Gibson Jody Dr	King Ranch Rd District 4
At the entrance of Jody Dr off of King Ranch, the ditch needs ditching and cleaning out							

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29827	12/18/19 01/17/20	Request Schedule Closed	Durations 30.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Williams, Charlie 374 Potluck Rd Potluck Rd District 5
29828	12/18/19 01/15/20	Request Schedule Closed	Durations 28.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Needs culvert and driveway repaired, hard to get onto property [Gas company can't deliver her gas]	Brown, Shirley Road Maintenance	Boone, Lillie Rocky Hill Rd Rocky Hill Rd District 5
29835	12/19/19 01/15/20	Request Schedule Closed	Durations 27.0 S-to-C 11.0 O-to-C	Culvert Repair Medium Priority Needs a longer culvert, driveway too narrow	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road Rocky Hill Rd District 5
29850	12/26/19 01/16/20	Request Schedule Closed	Durations 21.0 S-to-C 4.0 O-to-C	Culvert Clean Out Medium Priority Culvert needs cleaning out, causing property to flood	Brown, Shirley Road Maintenance	Smith, Richard Millville Rd Millville Rd District 5
29851	12/26/19 01/17/20	Request Schedule Closed	Durations 22.0 S-to-C 4.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditches need cleanig out, causing flooding [Limbs/Trash]	Brown, Shirley Road Maintenance	Rouser, Lawana Rouser Rd Rouser Rd District 3

Open Requests: 145 186.9 **S-to-C Average Duration**
170.2 **O-to-C Average Duration**

Total Requests: 145 186.9 **S-to-C Average Duration**
170.2 **O-to-C Average Duration**